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## SIDE BY SIDE BUILT-IN REFRIGERATOR

### Use & Care Guide

For questions about features, operation/performance, accessories or service, call: 1-800-422-1230  
or visit our website at [www.kitchenaid.com](http://www.kitchenaid.com)

In Canada call: 1800-807-6777 or visit our website at [www.KitchenAid.ca](http://www.KitchenAid.ca)

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## REFRIGERADOR EMPOTRADO DE DOS PUERTAS

### Manual de uso y cuidado

Para consultas respecto a características, operación/desempeño, partes, accesorios o servicio, llame al: 1-800-422-1230  
o visite nuestra página de internet [www.kitchenaid.com](http://www.kitchenaid.com)

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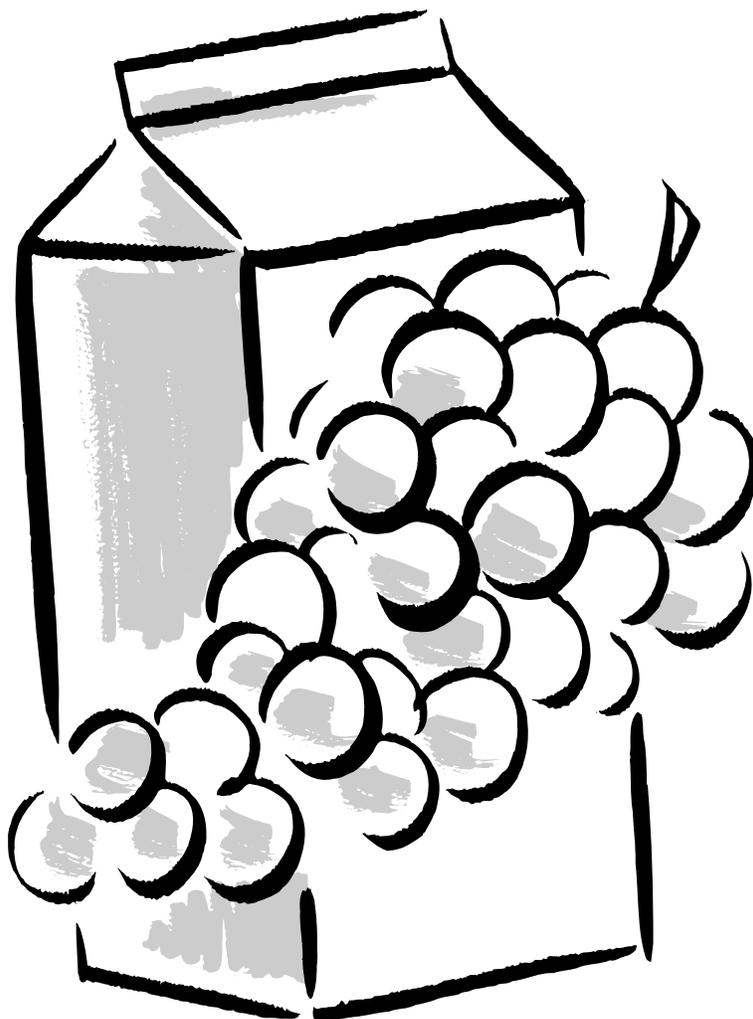
## RÉFRIGÉRATEUR ENCASTRÉ CÔTE À CÔTE

### Guide d'utilisation et d'entretien

Au Canada, pour assistance, installation ou service composez le 1-800-807-6777 ou visitez notre site web à [www.KitchenAid.ca](http://www.KitchenAid.ca)

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# REFRIGERATOR SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING."

These words mean:

**⚠ DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

**⚠ WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFETY INSTRUCTIONS

**WARNING:** To reduce the risk of fire, electric shock, or injury when using your refrigerator, follow these basic precautions:

- Plug into a grounded 3 prong outlet.
- Do not remove ground prong.
- Do not use an adapter.
- Do not use an extension cord.
- Disconnect power before servicing.
- Replace all parts and panels before operating.
- Remove doors from your old refrigerator.
- Use nonflammable cleaner.
- Keep flammable materials and vapors, such as gasoline, away from refrigerator.
- Use two or more people to move and install refrigerator.
- Disconnect power before installing ice maker (on ice maker kit ready models only).
- Use a sturdy glass when dispensing ice (on some models).
- Do not hit the refrigerator glass doors (on some models).

**SAVE THESE INSTRUCTIONS**

State of California Proposition 65 Warnings:

WARNING: This product contains one or more chemicals known to the State of California to cause cancer.

WARNING: This product contains one or more chemicals known to the State of California to cause birth defects or other reproductive harm.

## Proper Disposal of Your Old Refrigerator

### **! WARNING**

#### **Suffocation Hazard**

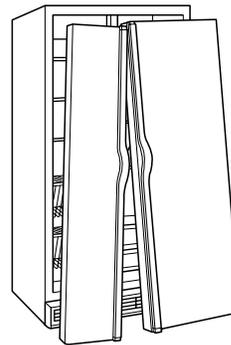
**Remove doors from your old refrigerator.**

**Failure to do so can result in death or brain damage.**

**IMPORTANT:** Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous, even if they will sit for “just a few days.” If you are getting rid of your old refrigerator, please follow these instructions to help prevent accidents.

#### **Before You Throw Away Your Old Refrigerator or Freezer:**

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.



#### **Important information to know about disposal of refrigerants:**

Dispose of refrigerator in accordance with Federal and Local regulations. Refrigerants must be evacuated by a licensed, EPA certified refrigerant technician in accordance with established procedures.

## BEFORE USE

### **Remove the Packaging**

- Remove tape and glue residue from surfaces before turning on the refrigerator. Rub a small amount of liquid dish soap over the adhesive with your fingers. Wipe with warm water and dry.
- Do not use sharp instruments, rubbing alcohol, flammable fluids, or abrasive cleaners to remove tape or glue. These products can damage the surface of your refrigerator. For more information, see “Refrigerator Safety.”
- Dispose of/recycle all packaging materials.

### **Clean Before Using**

After you remove all of the packaging materials, clean the inside of your refrigerator before using it. See the cleaning instructions in “Refrigerator Care.”

#### **Important information to know about glass shelves and covers:**

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

- If you turn the refrigerator on before the water line is connected, turn the ice maker Off. See “Ice Maker and Storage Bin.”
- All installations must meet local plumbing code requirements.

### **Water Pressure**

A cold water supply with water pressure between 30 and 120 psi (207 and 827 kPa) is required to operate the water dispenser and ice maker. If you have questions about your water pressure, see “Troubleshooting” or call a licensed, qualified plumber.

### **Reverse Osmosis Water Supply**

**IMPORTANT:** The pressure of the water supply coming out of a reverse osmosis system going to the water inlet valve of the refrigerator needs to be between 30 and 120 psi (207 and 827 kPa).

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a minimum of 40 psi (276 kPa).

If the water pressure to the reverse osmosis system is less than 40 psi (276 kPa):

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If your refrigerator has a water filter, it may further reduce the water pressure when used in conjunction with a reverse osmosis system. Remove the water filter. See “Water Filtration System.”

If you have questions about your water pressure, call a licensed, qualified plumber.

## Water Supply Requirements

Read all directions before you begin.

### **IMPORTANT:**

- When your refrigerator was installed, the water connection from the water source should have been connected to your refrigerator. If your refrigerator is not connected to a water source, see “Connect to Water Line” in the Installation Instructions. If you have any questions about your water connection, see “Troubleshooting” or call a licensed, qualified plumber.

## Water System Preparation

Please read before using the water system. Follow the directions specific to your model.

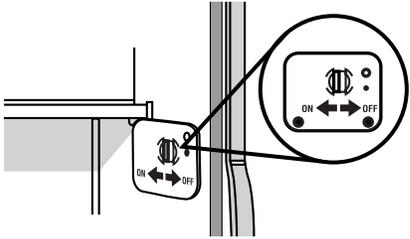
### Style 1 (Dispenser Models)

**IMPORTANT:** After connecting the refrigerator to a water source or replacing the water filter, follow the steps below to make sure that the water system is properly cleaned. This will flush air from the filter and water dispensing system, and prepare the water filter for use.

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

**NOTE:** If your model has a base grille filter system, make sure the base grille filter is properly installed and the cap is in the horizontal position.

1. Open the freezer door and turn off the ice maker. The On/Off switch is located on the top right side of the freezer compartment. Move the switch to the OFF (right) setting as shown.



2. Use a sturdy container to depress and hold the water dispenser lever for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser lever (5 seconds on, 5 seconds off) until a total of 3 gal. (12 L) has been dispensed. This will flush air from the filter and water dispensing system and prepare the water filter for use. Additional flushing may be required in some households.

**NOTE:** As air is cleared from the system, water may spurt out of the dispenser.

3. Open the freezer door and turn on the ice maker. Move the switch to the ON (left) position.

#### NOTES:

- Allow 24 hours to produce the first batch of ice.
- Discard the first three batches of ice produced.
- Allow 3 days to completely fill ice container.
- Depending on your model, you may want to select the maximum ice feature to increase the production of ice.

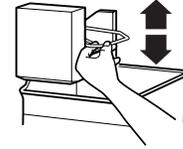
### Style 2 (Non-Dispenser Models)

**IMPORTANT:** After connecting the refrigerator to a water source or replacing the water filter, fill and discard two full containers of ice to prepare the water filter for use, before using the ice.

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

**NOTE:** If your model has a base grille filter system, make sure the base grille filter is properly installed and the cap is in the horizontal position.

1. Turn on the ice maker. Lower the wire shutoff arm as shown. Please refer to “Ice Maker and Storage Bin” for further instructions on the operation of your ice maker.



#### NOTES:

- Allow 24 hours to produce the first batch of ice.
- Allow 3 days to completely fill ice container.
- Depending on your model, you may want to select the maximum ice feature to increase the production of ice.

## REFRIGERATOR USE

### ⚠ WARNING



#### Electrical Shock Hazard

Plug into a grounded 3 prong outlet.

Do not remove ground prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

### ⚠ WARNING



#### Explosion Hazard

Keep flammable materials and vapors, such as gasoline, away from refrigerator.

Failure to do so can result in death, explosion, or fire.

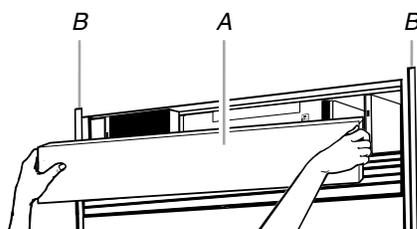
## Power On/Off Switch

If you need to turn the power to your refrigerator On or Off, you must remove the top grille assembly to access the power switch. Turn the power to the refrigerator Off when cleaning your refrigerator or changing light bulbs.

#### To Remove Top Grille:

1. Grasp both ends of the top grille.

2. Push the top grille straight up, then pull straight out. Lay the grille on a soft surface.



A. Top grille  
B. Cabinet side trims

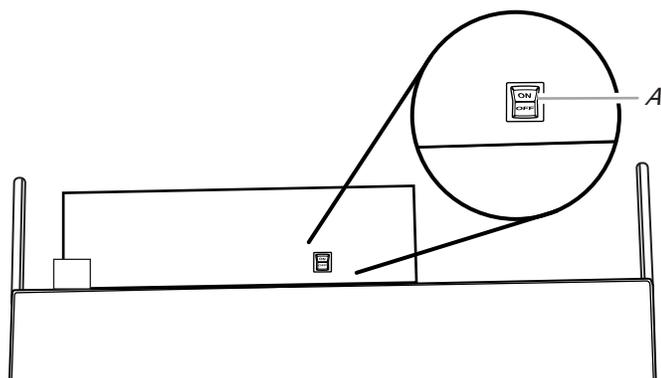
#### To Replace To Grille:

1. Insert top grille hooks (located on the back of the top grille) onto mounting bolts on the side trim.
2. Pull grille down slightly to lock into place.

#### Turn Power On or Off:

1. Remove top grille.
2. Press Power switch to the ON or OFF position.
3. Replace top grille.

**IMPORTANT:** Be sure the power switch is set to the ON position after cleaning refrigerator or changing light bulbs.



A. Power switch

## Using the Controls

#### IMPORTANT:

- The refrigerator control adjusts the refrigerator compartment temperature. The freezer control adjusts the freezer compartment temperature.
- Wait 24 hours after you turn on the refrigerator before you put food into it. If you add food before the refrigerator has cooled completely, your food may spoil.

**NOTE:** Adjusting the refrigerator and freezer controls to a lower (colder) setting will not cool the compartments any faster.

- If the temperature is too warm or too cold in the refrigerator or freezer, first check the air vents to be sure they are not blocked before adjusting the controls.
- The preset settings should be correct for normal household usage. The controls are set correctly when milk or juice is as cold as you like and when ice cream is firm.
- The actual temperature may differ from the display when a door is open for an extended period of time.

**NOTE:** The factory recommended set points are 0°F (-18°C) for the freezer and 37°F (3°C) for the refrigerator.

## Turning Refrigerator On and Viewing Set Points

- Press the Cooling (ON/OFF) touch pad.



#### NOTE:

- After the refrigerator is turned on, the Over Temperature audio alarm and indicator light may activate every 1½ hours until the refrigerator and freezer temperatures are below 48°F (9°C) and 15°F (-9°C), respectively, or until the alarm is turned off. To turn off the audio alarm and indicator light, see “Master Alarm Reset.”
- The Cooling ON/OFF touch pad on the control panel shuts down refrigerator functions such as cooling, lighting, fans and compressors. To turn the power off completely, use the power ON/OFF switch located behind the top grille. See “Power On/Off Switch.”

## Viewing the Celsius Temperatures

- Press the F/C touch pad. To redisplay degrees Fahrenheit, press F/C again.



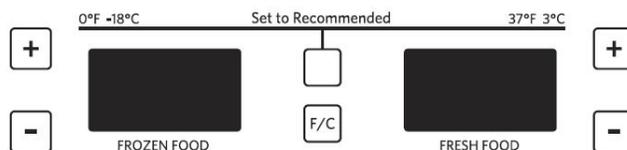
**NOTE:** If the freezer temperature is below zero, the negative sign next to the freezer display will light up. This is normal.

## Adjusting Controls

**NOTE:** Wait at least 24 hours between adjustments. Recheck the temperatures before other adjustments are made.

#### To Adjust Set Point Temperatures:

- Press the refrigerator or freezer PLUS (+) or MINUS (-) touch pad until the desired temperature is reached.



- Press the Set To Recommended touch pad to reset the set points to the factory recommended temperatures.

**NOTE:** The set point range for the freezer is -5°F to 3°F (-21°C to -16°C). The set point range for the refrigerator is 34°F to 42°F (1°C to 6°C).

CONDITION/REASON:	TEMPERATURE ADJUSTMENT:
REFRIGERATOR too cold Not set correctly for conditions	REFRIGERATOR Control 1° higher
REFRIGERATOR too warm High use or room very warm	REFRIGERATOR Control 1° lower
FREEZER too cold Not set correctly for conditions	FREEZER Control 1° higher
FREEZER too warm/too little ice High use or heavy ice use	FREEZER Control 1° lower

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## Water Filter Indicator and Reset

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See “Water Filter Indicator” section.

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## Max Cool

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The Max Cool feature assists with periods of heavy ice usage, full grocery loads, or temporarily warm room temperatures.

- Press MAX COOL to turn on the Max Cool feature. The Max Cool indicator light will remain on for 24 hours unless manually turned off.



**NOTE:** The temperature display will remain at 34°F (1°C) and -5°F (-21°C) for the refrigerator and freezer compartments, respectively, while the Max Cool feature is enabled. After 24 hours, the refrigerator returns to the previous temperature set points.

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## Alarm Functions

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### Master Alarm Reset

Pressing Alarm Reset once will turn off the audio alarm and indicator light. The audio alarm will not sound again for the current condition that caused the alarm until a new condition occurs or until a Master Alarm Reset is performed.

A Master Alarm Reset can be performed by pressing Cooling (ON/ OFF) twice or by turning the power to the refrigerator off and on again. See “Power On/Off Switch.” After performing a Master Alarm Reset, the indicator light will reactivate if the condition that caused the alarm is still present. See “Over Temperature,” “Call Service,” or “Door Open.”



### Door Open

The Door Open indicator light will flash, an alarm will sound and the interior lights will turn off when a door has been open for longer than 10 minutes. When the door is closed, the audio alarm will reset and turn off, but the Door Open indicator light will continue to flash until the temperature is equal to or below 45°F (7°C) and 15°F (-9°C) for the refrigerator and freezer compartments, respectively.

**NOTE:** To deactivate the audio alarm and indicator light, see “Master Alarm Reset.”

### Over Temperature

**IMPORTANT:** If the Over Temperature Alarm activates, your food may spoil. See the “Power Interruptions.” Minimize door openings until temperatures return to normal.

The Over Temperature feature is designed to let you know when either the refrigerator temperature rises above 48°F (9°C) or the freezer temperature rises above 15°F (-9°C) for longer than 1½ hours. The audio alarm will shut off automatically when the temperature returns to normal, but the indicator light will continue to flash until the Alarm is pressed to let you know that an over temperature condition has occurred.

If the over temperature condition is still present when an Over Temperature Reset is performed, the indicator light will continue to reactivate every 1½ hours until refrigerator and freezer temperatures are below 48°F (9°C) and 15°F (-9°C), respectively.

**NOTE:** The audio alarm will be disabled for subsequent occurrences of over temperature alarm condition. To enable the audio alarm, see “Master Alarm Reset.”

---

## Sabbath Mode

The Sabbath Mode feature is designed for the traveler or for those whose religious observances require turning off the lights and ice maker. By selecting this feature, the temperature set points and Deli Pan settings remain unchanged, the ice maker will be disabled and the interior lights will turn off. For most efficient refrigerator operation, it is recommended to exit the Sabbath Mode when it is no longer required.

To fully activate Sabbath Mode, you must follow the instructions below for both the control panel and dispenser panel (on some models).

**IMPORTANT:** If you do not activate Sabbath Mode in both ways listed below, some functions you wish to disable will remain active.

### Control Panel

In Sabbath Mode, the temperature set points remain unchanged and the interior lights turn off.

- Press SABBATH MODE to turn on Sabbath Mode.



- Press SABBATH MODE again to turn off Sabbath Mode.

### Dispenser Panel Holiday Mode (on some models)

In Holiday Mode, the dispenser levers are disabled and the dispenser lights turn off.

- To turn on Holiday Mode, press and hold ICE, LIGHT and LOCKOUT at the same time for 3 seconds. When the feature turns on, the indicator light around the LOCKOUT button will blink and “HOL” will appear on the dispenser display.
- To turn Holiday Mode off, press and hold ICE, LIGHT and LOCKOUT at the same time for 3 seconds again.

**NOTE:** If the Max Cool feature has been selected prior to turning on the Holiday Mode feature, then the set points will remain at 34°F (1°C) and -5°F (-21°C) for the refrigerator and freezer compartments, respectively, until the Max Cool feature times out. The refrigerator will then return to the previous temperature set points chosen prior to the selection of the Max Cool feature, but the lights and ice maker will remain off until the Holiday Mode is pressed again.

---

## Water and Ice Dispensers

(on some models)

### IMPORTANT:

- After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Use a sturdy container to depress and hold the water dispenser lever for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser lever (5 seconds on, 5 seconds off) until a total of 3 gal. (12 L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households.

**NOTE:** As air is cleared from the system, water may spurt out of the dispenser.

- Allow 24 hours for the refrigerator to cool down and chill water.

- Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced.
- The dispensing system will not operate when the freezer door is open.
- Depending on your model, your water and ice dispensers may have one or more of the following features: a dispenser tray, a special light that turns on when you use the dispenser, or a lock option to avoid unintentional dispensing.



**IMPORTANT:** You do not need to apply a lot of pressure to the pad in order to activate the ice dispenser. Pressing hard will not make the ice dispense faster or in greater quantities.

3. Remove the glass to stop dispensing.

**NOTE:** Ice may continue to dispense for up to 10 seconds after removing the glass from the pad. The dispenser may continue to make noise for a few seconds after dispensing.

## Water Dispenser

### To Dispense Water:

1. Press a sturdy glass against the water dispenser pad.



#### NOTES:

- While dispensing water and for 3 seconds after dispensing has stopped, the digital display will show how many ounces of water have been dispensed.
  - To switch from ounces to cups, press and hold ICE and LOCK at the same time until the dispenser beeps after 3 seconds. To switch from cups to liters, press and hold the buttons for another 3 seconds. To switch back to ounces, repeat the process a third time.
2. Remove the glass to stop dispensing.

**NOTE:** Water may have an off-flavor if you do not use the dispenser periodically. Dispense enough water every week to maintain a fresh supply.

## Ice Dispenser

Ice dispenses from the ice maker storage bin in the freezer when the dispenser pad is pressed. The dispensing system will not operate when the freezer door is open. To turn off the ice maker, see “Ice Maker and Storage Bin.”

Your ice maker can produce both crushed and cubed ice. The display screen reads “CRUSHED” or “CUBED,” indicating which type is selected. To change the setting, press the ICE button before dispensing ice.

For crushed ice, cubes are crushed before being dispensed. This may cause a slight delay when dispensing crushed ice. Noise from the ice crusher is normal, and pieces of ice may vary in size. When changing from crushed to cubed, a few ounces of crushed ice will be dispensed along with the first cubes.

### To Dispense Ice:

1. Press the button to select the desired type of ice.

**⚠ WARNING**



**Cut Hazard**

**Use a sturdy glass when dispensing ice.**

**Failure to do so can result in cuts.**

2. Press a sturdy glass against the ice dispenser pad. Hold the glass close to the dispenser opening so ice does not fall outside of the glass.

## Dispenser Tray (on some models)

Some models have a tray at the bottom of the dispenser area. The tray is designed to catch small spills and is removable for easy emptying and cleaning.

**NOTE:** There is no drain in the tray.

## Dispenser Light (on some models)

When you use the dispenser, the light will automatically turn on. If you want the light to be on continuously, you may choose either ON or AUTO.

**ON:** Press LIGHT to turn the dispenser light on.

**AUTO:** Press LIGHT a second time to select AUTO mode. The dispenser light will automatically adjust to become brighter as the room brightens and dimmer as the room darkens.

**OFF:** Press LIGHT a third time to turn the dispenser light off.

The dispenser lights are LEDs that cannot be changed. If it appears that your dispenser lights are not working, be sure that the light sensor is not blocked (in AUTO mode). See “Troubleshooting” for more information.

## Dispenser Lock (on some models)

The dispenser can be turned off for easy cleaning or to avoid unintentional dispensing by small children and pets.

**NOTE:** The lock feature does not shut off power to the product, to the ice maker, or to the dispenser light. It simply deactivates the ice and water dispensers. To turn off the ice maker, see “Ice Maker and Storage Bin.”

- Press and hold LOCK for 3 seconds to lock the dispenser. While the dispenser is locking, “LOCKING” will appear on the display screen and the blue indicator light around the LOCK button will flash. When the dispenser is locked, the indicator light will change to red for a few seconds, then turn off.
- Press and hold LOCK a second time to unlock the dispenser. While the dispenser is unlocking, “UNLOCKING” will appear on the display screen and the red indicator light around the LOCK button will flash. When the dispenser is unlocked, the indicator light will change to blue for a few seconds, and then turn off.

## Water Filter Status Light (on some models)

The water filter status light and display screen help you know when to change your water filter. Press the FILTER button to check the status of your water filter.

### If the filter is new:

You must press FILTER to view the filter’s status. For a few seconds, the status light will be blue and the display screen will show what percentage of your filter’s life remains.

**If it is almost time to change the filter:**

The status light will automatically illuminate and will remain on, appearing yellow. The words "ORDER FILTER" will appear on the display screen. Press FILTER to see what percentage of your filter's life remains. You should order the appropriate replacement filter. See "Accessories."

**If it is time to change the filter:**

The status light will remain on, changing to red. The words "REPLACE FILTER" and "HOLD BUTTON TO RESET" will appear on the display screen until the filter has been changed and the status light has been reset.

**To reset the water filter status light:**

After changing the filter, reset the status light by pressing and holding the FILTER button for 3 seconds. The status light will blink red and change to blue, and then turn off when the system is reset.

## Ice Maker and Storage Bin

(on some models - Accessory)

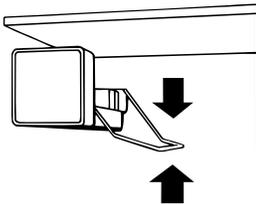
**IMPORTANT:** Flush the water system before turning on the ice maker. See "Water and Ice Dispensers." Allow 24 hours to produce the first batch of ice. Discard the first three batches of ice produced. Allow 3 days to completely fill the ice container.

### Style 1

**To Turn the Ice Maker On/Off:**

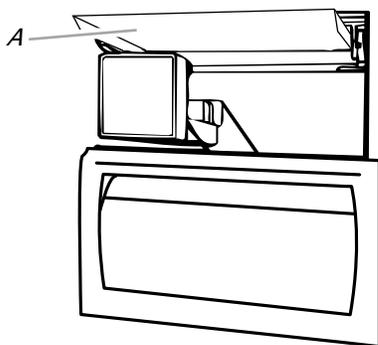
The On/Off switch for the ice maker is a wire shutoff arm located on the side of the ice maker.

1. To turn the ice maker on, simply lower the wire shutoff arm.  
**NOTE:** Your ice maker has an automatic shutoff. As ice is made, the ice cubes will fill the ice storage bin and the ice cubes will raise the wire shutoff arm to the OFF (arm up) position.
2. To manually turn the ice maker off, lift the wire shutoff arm to the OFF (arm up) position and listen for the click to make sure the ice maker will not continue to operate.



**To Remove and Replace the Ice Bin:**

1. Flip up the covering panel.



A. Ice maker cover

2. Lift the wire shutoff arm so it clicks into the OFF (up) position. Ice can still be dispensed, but no more can be made.
3. Lift up the front of the storage bin and pull the ice bin forward.

4. Replace the bin by pushing it in all the way or the dispenser will not work. Push the wire shutoff arm down to the ON position to restart ice production. Make sure the door is closed tightly.

### Style 2

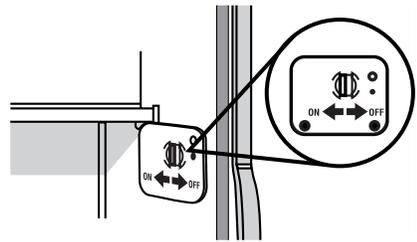
**To Turn the Ice Maker On/Off:**

The On/Off switch is located on the top right side of the freezer compartment.

1. To turn the ice maker on, slide the control to the ON (left) position.

**NOTE:** Your ice maker has an automatic shutoff. The ice maker sensors will automatically stop ice production, but the control will remain in the ON (left) position.

2. To manually turn the ice maker off, slide the control to the OFF (right) position.



**To Remove and Replace the Ice Storage Bin:**

1. Hold the base of the storage bin with both hands and press the release button to lift the storage bin up and out.  
**NOTE:** It is not necessary to turn the ice maker control to the OFF (right) position when removing the storage bin. The sensor cover ("flipper door") on the left wall of the freezer stops the ice maker from producing ice if the door is open or the storage bin is removed.
2. Replace the storage bin on the door and push down to make sure it is securely in place.



### Clean the Ice Storage Bin

**NOTE:** It is normal for ice to stick together in the ice bin. Ice may be dispensed or used more frequently which will break up the ice. It is recommended that the ice container be emptied and cleaned as needed.

**To clean the ice storage bin:**

1. Empty the ice container. Use warm water to melt the ice if necessary.  
**NOTE:** Do not use anything sharp to break up the ice in the bin or bucket. This can cause damage to the ice container and the dispenser mechanism.
2. Wash ice bin with a mild detergent, rinse well and dry thoroughly. Do not use harsh or abrasive cleaners or solvents.

## Remember

- Allow 24 hours to produce the first batch of ice. Allow 3 days to completely fill ice container.
- Discard the first three batches of ice produced to avoid impurities that may be flushed out of the system.
- The quality of your ice will be only as good as the quality of the water supplied to your ice maker.
- Avoid connecting the ice maker to a softened water supply.
- Water softener chemicals (such as salt) can damage parts of the ice maker and lead to poor quality ice. If a softened water supply cannot be avoided, make sure the water softener is operating properly and is well maintained.
- It is normal for the ice cubes to be attached at the corners. They will break apart easily.
- For **Style 1** ice maker, do not force the wire shutoff arm up or down.
- Do not store anything on top of the ice maker or in the ice storage bin/bucket.

## Water Filtration System

Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

### Water Filter Indicator (on some models)

The water filter indicator, located on the control panel, will help you know when to change the water filter.

A new water filter should display a reading of 99%. The reading in the display will decrease as the filter life is used. A replacement water filter should be ordered when “Order Filter” is displayed. It is recommended that you replace the filter when “Change Filter” is displayed or when water flow to your water dispenser and/or ice maker decreases noticeably. See “Changing the Water Filter” later in this section.

**NOTE:** Dispenser models have a filter reset on the freezer compartment door. Non-Dispenser models have a Good/Order Filter/Replace Filter indicator.

- |                  |                |
|------------------|----------------|
| ● Good           | ● Reset Filter |
| ● Order Filter   |                |
| ● Replace Filter |                |

After changing the water filter, press and hold RESET for 2 seconds until the status display changes to 99%.

### Changing the Water Filter

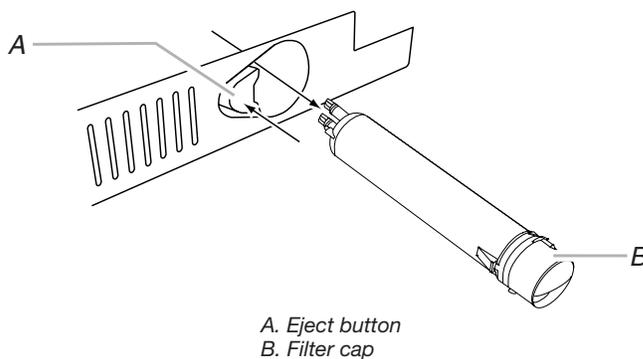
The water filter is located in the base grille below the freezer compartment door. It is not necessary to remove the base grille to remove the filter.

1. Remove the filter by pressing the eject button and pulling straight out on the filter cap.

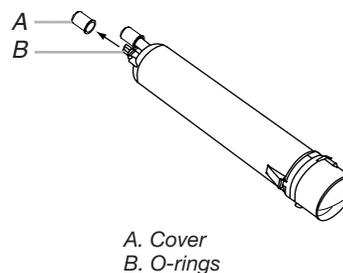
#### NOTES:

- Avoid twisting the cap when removing the filter because this could cause the cap to come off. If this occurs, replace the cap and pull the filter straight out.

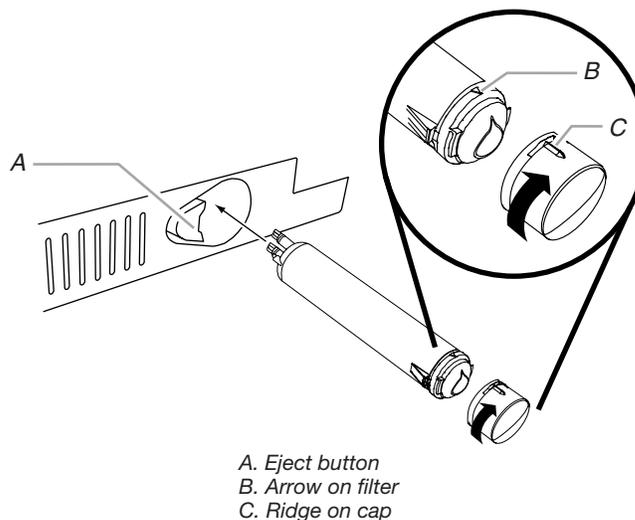
- There will be water in the filter. Some spilling may occur.



2. Remove the cap by turning it counterclockwise until it stops.  
**IMPORTANT:** Do not discard the cap. It is part of your refrigerator. Keep the cap to use with the replacement filter.
3. Align the ridge on the cap with the arrow on the new filter, and turn the cap until it snaps into place.



4. Remove the covers from the O-rings. Be sure the O-rings are still in place after the covers are removed.
5. Place the cap (removed in Step 2) on the new filter. Align the ridge on the cap with the arrow on the filter. Turn the cap clockwise until it snaps into place.

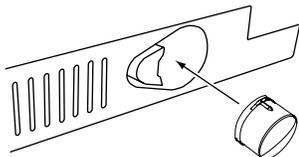


6. Push the new filter into the opening in the base grille. As the filter is inserted, the eject button will depress. The eject button will pop back out when the filter is fully engaged.
7. Pull gently on the cap to check that the filter is securely in place.
8. Flush the water system. Depending on your model, see “Water and Ice Dispensers” or “Ice Maker and Storage Bin.”

### Using the Ice Maker Without a Water Filter

You can operate the ice maker without a water filter. Your ice will not be filtered.

1. Remove the filter by pressing the eject button and pulling on the cap. See “Changing the Water Filter” earlier in this section.
2. Remove the cap by turning it counterclockwise until it stops. **IMPORTANT:** Do not discard the cap. It is part of your refrigerator. Keep the cap to use with the replacement filter.
3. With the cap in a horizontal position, insert the cap into the base grille until it stops.



4. Turn the cap counterclockwise until the cap slips into the attachment slot. Then, turn the cap clockwise until it is in a horizontal position.

**NOTE:** The cap will not be even with the base grille.

## REFRIGERATOR FEATURES

### Refrigerator Shelves

#### Important information to know about glass shelves and covers:

Do not clean glass shelves or covers with warm water when they are cold. Shelves and covers may break if exposed to sudden temperature changes or impact, such as bumping. Tempered glass is designed to shatter into many small, pebble-size pieces. This is normal. Glass shelves and covers are heavy. Use both hands when removing them to avoid dropping.

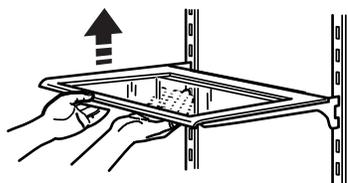
The shelves in your refrigerator are adjustable to meet your individual storage needs.

Storing similar food items together in your refrigerator and adjusting the shelves to fit different heights of items will make finding the exact item you want easier. It will also reduce the amount of time the refrigerator door is open and help save energy.

#### Shelves and Shelf Frames

##### To remove and replace a shelf/frame:

1. Remove the shelf/frame by tilting it up at the front and lifting it out of the shelf supports. Pull shelf straight out.
2. Replace the shelf/frame by guiding the rear shelf hooks into the shelf supports. Tilt the front of the shelf up until the rear shelf hooks drop into the shelf supports.
3. Lower the front of the shelf and check that the shelf is securely in position.

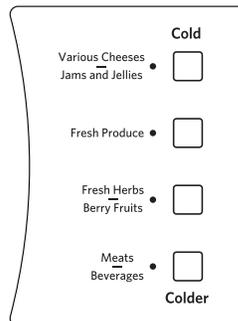


## Ingredient Care Center

The control for the Ingredient Care Center adjusts the storage temperature of the pan. Cold air flows into the pan through the air duct between the freezer and the refrigerator. Setting the controls allows more or less cold air through the air duct.

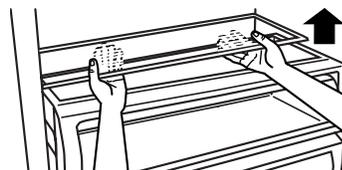
#### To Adjust the Ingredient Care Center

1. Choose a setting based on the item to be stored in the pan.
2. Push the button that corresponds to that setting.
3. The indicator light for that setting will illuminate to verify that the pan is ready to be loaded.



#### Remove and Replace the Ingredient Care Center Cover

1. Remove food from Ingredient Care Center cover. Pull drawer out about 4” (10.16 cm). Reach under the glass shelf with both hands and lift gently upward until back of shelf is free. Tilt the shelf at an angle and remove the shelf from the refrigerator. Be sure not to bump the glass.



2. Replace the cover by holding the glass shelf firmly with both hands, tilt the shelf at an angle and position it above the support rails. Place shelf gently on support rails on side wall.

#### Meat Storage Guide

Store most meat in original wrapping as long as it is airtight and moisture-proof. Rewrap if necessary. See the following chart for storage times. When storing meat longer than the times given, freeze the meat.

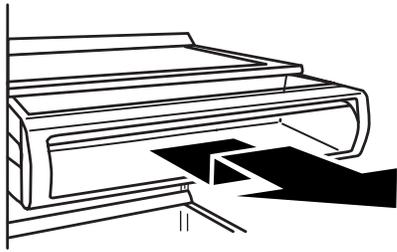
Fresh fish or shellfish..... use same day as purchased  
 Chicken, ground beef, variety meat (liver, etc.) ..... 1-2 days  
 Cold cuts, steaks/roasts ..... 3-5 days  
 Cured meats..... 7-10 days  
 Leftovers - Cover leftovers with plastic wrap, aluminum foil, or plastic containers with tight lids.

## Crisper and Covers

#### To remove and replace the crispers:

1. Slide the crisper drawer straight out to the stop. Lift the front of the drawer with one hand while supporting the bottom of the drawer with your other hand and slide the drawer out the rest of the way.
2. To replace the crisper drawer, place the drawer onto slides and push the drawer back until securely in position.

3. Test the crisper drawer to make sure it has been replaced properly.



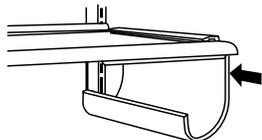
#### To clean crisper covers:

1. To clean the top crisper cover, remove the Ingredient Care Center located above it.
2. To clean the bottom crisper cover, first remove the top crisper drawer.

### Wine Rack

#### To remove and replace the wine rack:

1. Remove the rack by pulling it straight out from the shelf.
2. Replace the rack by sliding it in between the shelf and the wall of the refrigerator.

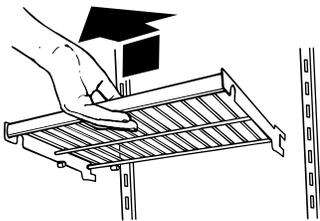


## FREEZER FEATURES

### Freezer Shelf

#### To remove and replace the shelf:

1. Remove the shelf by lifting it up and pulling it straight out.
2. Replace the shelf by putting it over the supports and lowering it into place.



#### Frozen Food Storage Guide

Storage times will vary according to the quality and type of food, the type of packaging or wrap used (should be airtight and moisture-proof), and the storage temperature. Ice crystals inside a sealed package are normal. This simply means that moisture in the food and air inside the package have condensed, creating ice crystals.

Put no more unfrozen food into the freezer than will freeze within 24 hours (no more than 2 to 3 lbs of food per cubic foot [907 to 1,350 g per 28 L] of freezer space). Leave enough space in the freezer for air to circulate around packages. Be sure to leave enough room for the door to close tightly.

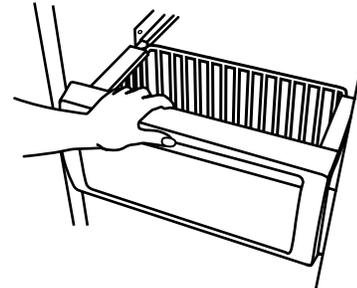
For more information on preparing food for freezing, check a freezer guide or reliable cookbook.

### Freezer Basket

The freezer basket can be used to store bags of frozen fruits and vegetables that may slide off freezer shelves.

#### To remove and replace the freezer basket:

1. Pull the basket straight out to the stop.
2. Lift the front of the basket and slide it out the rest of the way.



3. Replace the basket by positioning it on the side wall guide rails. Lift the basket front slightly while pushing it past the guide rail stops and slide basket in the rest of the way.

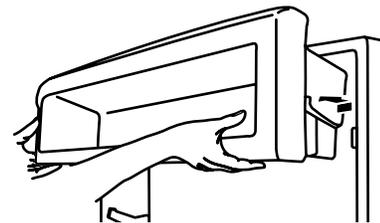
## DOOR FEATURES

### Utility Compartment (on some models)

The utility compartment can be placed in any position on the refrigerator door.

#### To remove and replace the utility bin:

1. Remove utility compartment by grasping both ends and lifting compartment up and out.
2. Replace the bin by sliding it in above the desired support and pushing it down until it stops.



### Door Bins

Large door bins hold gallon containers and the smaller door bins hold 2-liter bottles. The door bins are adjustable and removable for easy cleaning and adjusting.

#### Gallon Door Bin

#### To install gallon door bin:

**NOTE:** The gallon door bin can only be placed on the lower support.

1. Position gallon door bin above lowest door adjustment slot.
2. Push down to secure bin.
3. Adjust other bins, as necessary to allow for milk or beverage container height.

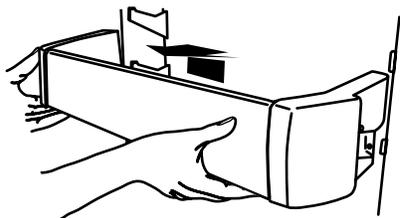
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## Door Bins

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### To remove and replace the door bins:

1. Remove the bin by lifting it up and pulling it out.
2. Replace the bin by sliding it in above the desired support and pushing it down until it stops.



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# REFRIGERATOR CARE

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## Cleaning

### **⚠ WARNING**



#### **Explosion Hazard**

**Use nonflammable cleaner.**

**Failure to do so can result in death, explosion, or fire.**

Both the refrigerator and freezer sections defrost automatically. However, clean both sections about once a month to avoid build-up of odors. Wipe up spills immediately.

### To Clean Your Refrigerator:

1. Remove the top grille. See “Power On/Off Switch.”
2. Press power switch to OFF.
3. Remove all removable parts from inside, such as shelves, crispers, etc.
  - Do not use abrasive or harsh cleaners such as window sprays, scouring cleansers, flammable fluids, cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products on plastic parts, interior and door liners or gaskets. Do not use paper towels, scouring pads, or other harsh cleaning tools. These can scratch or damage materials.
  - To help remove odors, you can wash interior walls with a mixture of warm water and baking soda (2 tbs to 1 qt [26 g to 0.95 L] of water).
5. Wash stainless steel and painted metal exteriors with a clean sponge or soft cloth and a mild detergent in warm water. Do not use abrasive or harsh cleaners, or cleaners containing chlorine. Dry thoroughly with a soft cloth.

**NOTE:** To keep your Stainless Steel refrigerator looking like new and to remove minor scuffs or marks, it is suggested that you use the manufacturer’s approved Stainless Steel Cleaner and Polish.

**IMPORTANT:** This cleaner is for Stainless Steel parts only!

Do not allow the Stainless Steel Cleaner and Polish to come into contact with any plastic parts such as the trim pieces, dispenser covers or door gaskets. If unintentional contact does occur, clean plastic part with a sponge and mild detergent in warm water. Dry thoroughly with a soft cloth. To order the cleaner, see “Accessories.”

6. Clean the condenser coils located behind the top grille ventilation panel regularly. Coils may need to be cleaned as often as every other month. This may help save energy.
  - Use a vacuum cleaner with an extended attachment to clean the condenser coils when they are dusty or dirty.
7. Press the power switch to ON.
8. Replace the top grille. See “Power On/Off Switch.”

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## Lights

The lights in both the refrigerator and freezer compartments are LEDs which do not need to be replaced. If the lights do not illuminate when the door is opened, call for assistance or service. In the U.S.A., call **1-800-422-1230**. In Canada call **1-800-807-6777**.

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## Power Interruptions

If the power will be out for 24 hours or less, keep the door or doors closed (depending on your model) to help food stay cold and frozen.

If the power will be out for more than 24 hours, do one of the following:

- Remove all frozen food and store it in a frozen food locker.
- Place 2 lbs (907 g) of dry ice in the freezer for every cubic foot (28 L) of freezer space. This will keep the food frozen for 2 to 4 days.
- If neither a food locker nor dry ice is available, consume or can perishable food at once.

**REMEMBER:** A full freezer stays cold longer than a partially filled one. A freezer full of meat stays cold longer than a freezer full of baked goods. If you see that food contains ice crystals, it may be refrozen, although the quality and flavor may be affected. If the condition of the food is poor, dispose of it.

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## Vacation Care

Your refrigerator is equipped with the Sabbath Mode feature, which is designed for the traveler who wishes to turn off the lights and ice maker. By selecting this feature, the temperature set points remain unchanged, the ice maker will be disabled and the interior lights will turn off. For most efficient refrigerator operation, it is recommended to exit Sabbath Mode when it is no longer required.

### **If You Choose To Leave the Refrigerator On While You’re Away:**

1. Use up any perishables and freeze other items.
2. Press SABBATH.
3. If your refrigerator has an automatic ice maker, shut off water supply to the ice maker.
4. Empty the ice bin.
5. When you return from vacation, press SABBATH to return to normal operation.

### If You Choose To Turn the Refrigerator Off Before You Leave:

1. Remove all food from the refrigerator.
2. If your refrigerator has an automatic ice maker:
  - Turn off the water supply to the ice maker at least one day ahead of time.
  - When the last load of ice drops, raise the wire shutoff arm to the OFF (up) position.
3. Depending on your model, turn the Thermostat Control (or Refrigerator Control) to OFF. See “Using the Controls.”
4. Clean refrigerator, wipe it, and dry well.
5. Tape rubber or wood blocks to the tops of both doors to prop them open far enough for air to get in. This stops odor and mold from building up.

## TROUBLESHOOTING

Try the solutions suggested here first in order to avoid the cost of an unnecessary service call.

### Refrigerator Operation

#### The refrigerator will not operate

### ⚠ WARNING



#### Electrical Shock Hazard

**Plug into a grounded 3 prong outlet.**

**Do not remove ground prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

- **Power cord unplugged?** Plug into a grounded 3 prong outlet.
- **Is outlet working?** Plug in a lamp to see if the outlet is working.
- **Household fuse blown or circuit breaker tripped?** Replace the fuse or reset the circuit breaker. If the problem continues, call an electrician.
- **Are controls on?** Make sure the refrigerator controls are on. See “Using the Controls.”
- **Is refrigerator defrosting?** Your refrigerator will regularly run an automatic defrost cycle. Recheck in 30 minutes to see if it is operating.
- **New installation?** Allow 24 hours following installation for the refrigerator to cool completely.  
**NOTE:** Adjusting the temperature controls to coldest setting will not cool either compartment more quickly.

#### The motor seems to run too much

Your new refrigerator may run longer than your old one due to its high-efficiency compressor and fans. The unit may run even longer if the room is warm, a large food load is added, doors are opened often, or if the doors have been left open.

#### The refrigerator is noisy

Refrigerator noise has been reduced over the years. Due to this reduction, you may hear intermittent noises from your new refrigerator that you did not notice from your old model. Below are listed some normal sounds with an explanation.

- **Buzzing** - heard when the water valve opens to fill the ice maker
- **Pulsating** - fans/compressor adjusting to optimize performance
- **Rattling** - flow of refrigerant, water line, or from items placed on top of the refrigerator
- **Sizzling/Gurgling** - water dripping on the heater during defrost cycle
- **Popping** - contraction/expansion of inside walls, especially during initial cool-down
- **Water running** - may be heard when water melts during the defrost cycle and runs into the drain pan
- **Creaking/Cracking** - occurs as ice is being ejected from the ice maker mold.

#### There is no audible door open alarm

**Has the door been open less than 10 minutes?** The door open alarm will only flash when the door has been open for 10 minutes. The audible alarm will sound the first time the door is left open for more than 10 minutes. Subsequent door open alarms will only flash. You must reset the audible alarm each time. See “Using the Control(s).”

#### The doors will not close completely

- **Door blocked open?** Move food packages away from door.
- **Bin or shelf in the way?** Push bin or shelf back in the correct position.

---

### The doors are difficult to open

## **WARNING**



### Explosion Hazard

Use nonflammable cleaner.

Failure to do so can result in death, explosion, or fire.

- **Are the gaskets dirty or sticky?** Clean gaskets with mild soap and warm water.

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### The lights do not work

- **Is the refrigerator in Sabbath Mode?** See “Using the Controls.”
- **Has the door been open more than 10 minutes?** See “Using the Controls.”

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## Temperature and Moisture

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### Temperature is too warm

- **New installation?** Allow 24 hours following installation for the refrigerator to cool completely.
- **Door(s) opened often or left open?** Allows warm air to enter refrigerator. Minimize door openings and keep doors fully closed.
- **Large load of food added?** Allow several hours for refrigerator to return to normal temperature.
- **Controls set correctly for the surrounding conditions?** Adjust the controls a setting colder. Check temperature in 24 hours. See “Using the Controls.”
- **Refrigerator not cooling?** For models with digital controls, turn the refrigerator off and then on to reset. If this does not correct the problem, call for service.
- **Air vents blocked?** Remove any item from in front of the air vents.

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### There is interior moisture buildup

**NOTE:** Some moisture buildup is normal.

- **Humid room?** Contributes to moisture buildup.
- **Door(s) opened often or left open?** Allows humid air to enter refrigerator. Minimize door openings and keep doors fully closed.

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## Ice and Water

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### The ice maker is not producing ice or not enough ice

- **Refrigerator connected to a water supply and the supply shutoff valve turned on?** Connect refrigerator to water supply and turn water shutoff valve fully open.
- **Kink in the water source line?** A kink in the line can reduce water flow. Straighten the water source line.
- **Ice maker turned on?** Make sure wire shutoff arm or switch (depending on model) is in the ON position.
- **New installation?** Wait 24 hours after ice maker installation for ice production to begin. Wait 72 hours for full ice production.
- **Large amount of ice recently removed?** Allow 24 hours for ice maker to produce more ice.
- **Ice cube jammed in the ice maker ejector arm?** Remove ice from the ejector arm with a plastic utensil.
- **Reverse osmosis water filtration system connected to your cold water supply?** This can decrease water pressure. See “Water Supply Requirements” in either the Installation Instruction booklet or the Use & Care Guide.

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### The ice cubes are hollow or small

**NOTE:** This is an indication of low water pressure.

- **Water shutoff valve not fully open?** Turn the water shutoff valve fully open.
- **Kink in the water source line?** A kink in the line can reduce water flow. Straighten the water source line.
- **Reverse osmosis water filtration system connected to your cold water supply?** This can decrease water pressure. See “Water Supply Requirements.”
- **Questions remain regarding water pressure?** Call a licensed, qualified plumber.

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### Ice is sticking together in the ice storage bin

- It is normal for frost to be on top of the ice storage bin due to normal opening and closing of the freezer.
- It is normal for ice to stick together when it is not dispensed or used frequently. It is recommended that the ice storage bin be emptied and cleaned as needed. See “Ice Maker and Storage Bin.”

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### Off-taste, odor or gray color in the ice

- **New plumbing connections?** New plumbing connections can cause discolored or off-flavored ice.
- **Ice stored too long?** Discard ice. Wash ice bin. Allow 24 hours for ice maker to make new ice.
- **Odor transfer from food?** Use airtight, moisture proof packaging to store food.
- **Are there minerals (such as sulfur) in the water?** A water filter may need to be installed to remove the minerals.
- **Is there a water filter installed on the refrigerator?** Gray or dark discoloration in ice indicates that the water filtration system needs additional flushing.

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### The ice dispenser will not operate properly

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- **Freezer door closed completely?** Close the door firmly. If it does not close completely, see “The doors will not close completely.”
- **Ice bin installed correctly?** Be sure the ice bin is firmly in position.
- **New installation?** Wait 24 hours after ice maker installation for ice production to begin. Wait 72 hours for full ice production.
- **Ice stuck in the delivery chute?** Use a plastic utensil to clear the delivery chute.
- **Has the wrong ice been added to the bin?** Use only cubes produced by the current ice maker.
- **Has the ice melted around the auger (metal spiral) in the ice bin?** Empty the ice container. Use warm water to melt the ice if necessary.

## **WARNING**



### Cut Hazard

**Use a sturdy glass when dispensing ice.  
Failure to do so can result in cuts.**

- **Is the ice dispenser stalling while dispensing “crushed” ice?** Change the ice button from “crushed” to “cubed.” If cubed ice dispenses correctly, depress the button for “crushed” ice and begin dispensing again.
- **Has the dispenser arm been held in too long?** Ice will stop dispensing when the arm is held in too long. Wait 3 minutes for dispenser motor to reset before using again.

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### The water dispenser will not operate properly

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- **Freezer door closed completely?** Close the door firmly. If it does not close completely, see “The doors will not close completely.”
- **Refrigerator connected to a water supply and the supply shutoff valve turned on?** Connect refrigerator to water supply and turn water shutoff valve fully open.
- **Is the water pressure at least 30 psi (207 kPa)?** The water pressure to the home determines the flow from the dispenser. See “Water Supply Requirements.”
- **Kink in the home water source line?** Straighten the water source line.
- **New installation?** Flush and fill the water system.
- **Water filter installed on the refrigerator?** The filter may be clogged or incorrectly installed.
- **Is a reverse osmosis water filtration system connected to your cold water supply?** See “Water Supply Requirements” in either the Installation Instructions or the Use & Care Guide.

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### Water is leaking from the dispenser

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**NOTE:** One or two drops of water after dispensing is normal.

- **Glass not being held under the dispenser long enough?** Hold the glass under the dispenser 2 to 3 seconds after releasing the dispenser lever.
- **New installation?** Flush the water system. See “Prepare the Water System” or “Water and Ice Dispensers.”
- **Recently changed water filter?** Flush the water system. See “Prepare the Water System” or “Water and Ice Dispensers.”

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### The dispenser water is not cool enough

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**NOTE:** Water from the dispenser is chilled to only 50°F (10°C).

- **New installation?** Allow 24 hours after installation for the water supply to cool completely.
- **Recently dispensed large amount of water?** Allow 24 hours for water supply to cool completely.
- **Water not been recently dispensed?** The first glass of water may not be cool. Discard the first glass of water.
- **Refrigerator connected to a cold water pipe?** Make sure the refrigerator is connected to a cold water pipe. See “Water Supply Requirements.”

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## ASSISTANCE OR SERVICE

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### If You Need Service

Please refer to the warranty page in this manual

### If You Need Replacement Parts

If you need to order replacement parts, we recommend that you use only factory specified parts. Factory specified parts will fit right and work right because they are made with the same precision used to build every new KITCHENAID® appliance.

To locate factory specified parts in your area, call us or your nearest designated service center.

### In the U.S.A.

Call the KitchenAid Customer eXperience Center toll free **1-800-422-1230**, or visit our website at **www.kitchenaid.com**.

### Our consultants provide assistance with:

- Features and specifications on our full line of appliances.
- Referrals to local KitchenAid brand dealers.
- Installation information.
- Use and maintenance procedures.
- Accessory and repair parts sales.
- Specialized customer assistance (Spanish speaking, hearing impaired, limited vision, etc.).

### For Further Assistance

If you need further assistance, you can write to KitchenAid with any questions or concerns at:

KitchenAid Brand Home Appliances  
Customer eXperience Center  
553 Benson Road  
Benton Harbor, MI 49022-2692

Please include a daytime phone number in your correspondence.

### For Further Assistance

If you need further assistance, you can write to KitchenAid Canada LP with any questions or concerns at:

KitchenAid Brand Home Appliances  
Customer eXperience Centre  
200 – 6750 Century Ave.  
Mississauga, Ontario L5N 0B7

Please include a daytime phone number in your correspondence.

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## In Canada

Call the KitchenAid Canada LP Customer eXperience Centre toll free **1-800-807-6777** or visit our website at **www.kitchenaid.ca**.

### Our consultants provide assistance with:

- Scheduling of service. KitchenAid® appliances designated service technicians are trained to fulfill the product warranty and provide after-warranty service anywhere in Canada.
- Features and specifications on our full line of appliances.
- Referrals to local KitchenAid brand dealers.
- Use and maintenance procedures.
- Accessory and repair parts sales.

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## ACCESSORIES

To order accessories, call **1-800-442-9991** and ask for the appropriate part number listed below or contact your authorized KitchenAid brand dealer. In Canada, call **1-800-807-6777**.

### **affresh® Stainless Steel Cleaner:**

In U.S.A., order Part #W10355016  
In Canada, order Part #W10355016B

### **affresh® Stainless Steel Wipes:**

In U.S.A., order Part #W10355049  
In Canada, order Part #W10355049B

### **affresh® Kitchen & Appliance Cleaner:**

In U.S.A., order Part #W10355010  
In Canada, order Part #W10355010B

### **Replacement Water Filter:**

In U.S.A., order Part #4396841 (T2RFWG2)  
In Canada, Order Part #4396841B (T2RFWG2)

# PERFORMANCE DATA SHEETS

## Base Grille Water Filtration System Model T2WG2L/T2RFGW2 Capacity 200 Gallons (757 Liters) Model T2WG2/T2RFGW2 Capacity 200 Gallons (757 Liters)



System tested and certified by NSF International against NSF/ANSI Standard 42 for the reduction of Chlorine Taste and Odor, Particulate Class II\*; and against NSF/ANSI Standard 53 for the reduction of Mercury, Benzene, Toxaphene, O-dichlorobenzene, and Carbofuran.

This system has been tested according to NSF/ANSI Standards 42 and 53 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI Standards 42 and 53.

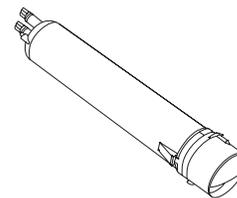
Substance Reduction Aesthetic Effects	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Average Effluent	Minimum % Reduction	Average % Reduction
Chlorine Taste/Odor Particulate Class II*	50% reduction 85% reduction	2.0182 mg/L 1333333 #/mL	2.0 mg/L ± 10% At least 10,000 particles/mL	0.06 mg/L 6600 #/mL**	0.0536 mg/L 2325 #/mL	97.03 99.51	97.34 99.83
Contaminant Reduction	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Average Effluent	Minimum % Reduction	Average % Reduction
Lead: @ pH 6.5*** Lead: @ pH 8.5***	0.010 mg/L 0.010 mg/L	0.1533 mg/L 0.1400 mg/L	0.15 mg/L ± 10% 0.15 mg/L ± 10%	0.0005 mg/L 0.0007 mg/L	0.0005 mg/L 0.0006 mg/L	99.67 99.50	99.67 99.57
Mercury: @ pH 6.5 Mercury: @ pH 8.5	0.002 mg/L 0.002 mg/L	0.0058 mg/L 0.0059 mg/L	0.006 mg/L ± 10% 0.006 mg/L ± 10%	0.0002 mg/L 0.0005 mg/L	0.0002 mg/L 0.0003 mg/L	96.54 91.57	96.54 94.92
Benzene	0.005 mg/L	0.0154 mg/L	0.015 mg/L ± 10%	0.0012 mg/L	0.0006 mg/L	92.22	96.34
O-Dichlorobenzene	0.6 mg/L	1.7571 mg/L	1.8 mg/L ± 10%	0.0250 mg/L	0.0066 mg/L	98.58	99.63
Toxaphene	0.003 mg/L	0.015 mg/L	0.015 mg/L ± 10%	0.001 mg/L	0.001 mg/L	93.33	93.33
Carbofuran	0.04 mg/L	0.0819 mg/L	0.08 mg/L ± 10%	0.0400 mg/L	0.0213 mg/L	51.13	74.00

Test Parameters: pH = 7.5 ± 0.5 unless otherwise noted. Flow = 0.85 gpm (3.2 Lpm). Pressure = 60 psig (413.7 kPa). Temp. = 68°F to 71.6°F (20°C to 22°C). Rated service capacity = 200 gallons (757 liters).

- It is essential that operational, maintenance, and filter replacement requirements be carried out for the product to perform as advertised.
- Use replacement filter T2RFGW2, part #4396841.  
**Model T2WG2L: Style 1** – When the filter indicator reads 10%, order a new filter. When the indicator reads 0%, it is recommended that you replace the filter.  
**Style 2** – When the filter indicator changes from green to yellow, order a new filter. When the indicator changes from yellow to red, it is recommended that you replace the filter.  
**Style 3** – When the water filter status display changes from “GOOD” to “ORDER,” order a new filter. When the filter indicator reads “REPLACE,” it is recommended that you replace the filter.  
**Style 4** – Press FILTER to check the status of your water filter. If the filter indicator light is yellow, order a new filter. If the filter indicator light is red, it is recommended that you replace the filter.  
**Model T2WG2:** Change the water filter cartridge every 6 months. If the water flow to the water dispenser or ice maker decreases noticeably before 6 months have passed, replace the water filter cartridge more often.
- These contaminants are not necessarily in your water supply. While testing was performed under standard laboratory conditions, actual performance may vary.
- The product is for cold water use only.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
- Refer to the “Warranty” section for the Manufacturer’s name, address and telephone number.
- Refer to the “Warranty” section for the Manufacturer’s limited warranty.

### Application Guidelines/Water Supply Parameters

Water Supply	City or Well
Water Pressure	30 - 120 psi (207 - 827 kPa)
Water Temperature	33° - 100°F (0.6° - 37.8°C)
Service Flow Rate	0.85 gpm (3.2 Lpm) @ 60 psi



\*Class II particle size: 1 um to <5 um

\*\*Test requirement is at least 100,000 particles/mL of AC Fine Test Dust.

\*\*\*Compliant for Lead reduction requirements under NSF/ANSI Standard 53 as tested by Pace Analytical Services, Inc.

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## Base Grille Water Filtration System

### Model T1WG2L/T2RFGW2 Capacity 200 Gallons (757 Liters)

### Model T1WG2/T2RFGW2 Capacity 200 Gallons (757 Liters)



System tested and certified by NSF International against NSF/ANSI Standard 42 for the reduction of Chlorine Taste and Odor, Particulate Class II\*; and against NSF/ANSI Standard 53 for the reduction of Mercury, Benzene, Toxaphene, O-dichlorobenzene, and Carbofuran.

This system has been tested according to NSF/ANSI Standards 42 and 53 for the reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI Standards 42 and 53.

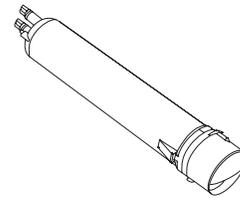
Substance Reduction Aesthetic Effects	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Average Effluent	Minimum % Reduction	Average % Reduction
Chlorine Taste/Odor Particulate Class II*	50% reduction 85% reduction	2.0182 mg/L 1333333 #/mL	2.0 mg/L ± 10% At least 10,000 particles/mL	0.06 mg/L 6600 #/mL**	0.0536 mg/L 2325 #/mL	97.03 99.51	97.34 99.83
Contaminant Reduction	NSF Reduction Requirements	Average Influent	Influent Challenge Concentration	Maximum Effluent	Average Effluent	Minimum % Reduction	Average % Reduction
Lead: @ pH 6.5*** Lead: @ pH 8.5***	0.010 mg/L 0.010 mg/L	0.1533 mg/L 0.1400 mg/L	0.15 mg/L ± 10% 0.15 mg/L ± 10%	0.0005 mg/L 0.0007 mg/L	0.0005 mg/L 0.0006 mg/L	99.67 99.50	99.67 99.57
Mercury: @ pH 6.5 Mercury: @ pH 8.5	0.002 mg/L 0.002 mg/L	0.0058 mg/L 0.0059 mg/L	0.006 mg/L ± 10% 0.006 mg/L ± 10%	0.0002 mg/L 0.0005 mg/L	0.0002 mg/L 0.0003 mg/L	96.54 91.57	96.54 94.92
Benzene	0.005 mg/L	0.0154 mg/L	0.015 mg/L ± 10%	0.0012 mg/L	0.0006 mg/L	92.22	96.34
O-Dichlorobenzene	0.6 mg/L	1.7571 mg/L	1.8 mg/L ± 10%	0.0250 mg/L	0.0066 mg/L	98.58	99.63
Toxaphene	0.003 mg/L	0.015 mg/L	0.015 mg/L ± 10%	0.001 mg/L	0.001 mg/L	93.33	93.33
Carbofuran	0.04 mg/L	0.0819 mg/L	0.08 mg/L ± 10%	0.0400 mg/L	0.0213 mg/L	51.13	74.00

Test Parameters: pH = 7.5 ± 0.5 unless otherwise noted. Flow = 0.5 gpm (1.9 Lpm). Pressure = 60 psig (413.7 kPa). Temp. = 68°F to 71.6°F (20°C to 22°C). Rated service capacity = 200 gallons (757 liters).

- It is essential that operational, maintenance, and filter replacement requirements be carried out for the product to perform as advertised.
- Use replacement filter T2RFGW2, part #4396841.
  - Model T1WG2L: Style 1** – When the filter indicator reads 10%, order a new filter. When the indicator reads 0%, it is recommended that you replace the filter.
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  - Style 4** – Press FILTER to check the status of your water filter. If the filter indicator light is yellow, order a new filter. If the filter indicator light is red, it is recommended that you replace the filter.
- **Model T1WG2:** Change the water filter cartridge every 6 months. If the water flow to the water dispenser or ice maker decreases noticeably before 6 months have passed, replace the water filter cartridge more often.
- These contaminants are not necessarily in your water supply. While testing was performed under standard laboratory conditions, actual performance may vary.
  - The product is for cold water use only.
  - Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.
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#### Application Guidelines/Water Supply Parameters

Water Supply	City or Well
Water Pressure	30 - 120 psi (207 - 827 kPa)
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Service Flow Rate	0.5 gpm (1.9 Lpm) @ 60 psi



\*Class II particle size: 1 um to <5 um

\*\*Test requirement is at least 100,000 particles/mL of AC Fine Test Dust.

\*\*\*Compliant for Lead reduction requirements under NSF/ANSI Standard 53 as tested by Pace Analytical Services, Inc.

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# NOTES

# KITCHENAID® REFRIGERATION LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

## IF YOU NEED SERVICE:

1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit <http://kitchenaid.custhelp.com>.
2. All warranty service is provided exclusively by our authorized KitchenAid Service Providers. In the U.S. and Canada, direct all requests for warranty service to:



**KitchenAid Customer eXperience Center**

**In the U.S.A., call 1-800-422-1230. In Canada, call 1-800-807-6777.**

<http://kitchenaid.custhelp.com>

If outside the 50 United States or Canada, contact your authorized KitchenAid dealer to determine whether another warranty applies.

## TWELVE YEAR LIMITED WARRANTY

### WHAT IS COVERED

#### TWO YEAR LIMITED WARRANTY

For two years from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid brand of Whirlpool Corporation or Whirlpool Canada LP (hereafter "KitchenAid") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

#### THIRD THROUGH SIXTH YEAR LIMITED WARRANTY (SEALED REFRIGERATION SYSTEM ONLY)

In the third through sixth year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid brand will pay for factory specified replacement parts and repair labor for the following components to correct non-cosmetic defects in materials or workmanship in the sealed refrigeration system (includes compressor, evaporator, condenser, dryer and connecting tubing) that existed when this major appliance was purchased.

#### SEVENTH THROUGH TWELFTH YEAR LIMITED WARRANTY (SEALED REFRIGERATION SYSTEM ONLY - LABOR NOT INCLUDED)

In the seventh through twelfth year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, KitchenAid brand will pay for factory specified replacement parts for the following components to correct defects in materials or workmanship in the sealed refrigeration system (includes compressor, evaporator, condenser, dryer and connecting tubing) that existed when this major appliance was purchased.

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN.** Service must be provided by a KitchenAid designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

### WHAT IS NOT COVERED

1. Commercial, non-residential or multiple-family use, or use inconsistent with published user, operator or installation instructions.
2. In-home Instruction on how to use your product
3. Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
4. Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
5. Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by KitchenAid.
6. Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
7. Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to KitchenAid within 30 days.
8. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
9. Food or medicine loss due to product failure.
10. Pick-up or delivery. This product is intended for in-home repair.
11. Travel or transportation expenses for service in remote locations where an authorized KitchenAid servicer is not available.
12. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
13. Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

**The cost of repair or replacement under these excluded circumstances shall be borne by the customer.**

### DISCLAIMER OF IMPLIED WARRANTIES

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

### DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

KitchenAid makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask KitchenAid or your retailer about buying an extended warranty.

### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

**YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. KITCHENAID SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.