

Limited Warranty
Last Updated: January 2018

9226-3086 Quebec Inc. doing business as Emerson Spencer (hereinafter "Emerson Spencer") products have been manufactured under the highest standards of quality and workmanship, and are warranted to be free from defects in material and workmanship for one (1) year. No returns or refunds accepted after 30 days and the faucets must be in the original condition. No returns or refunds accepted on faucets that have been installed. This warranty shall be effective from the date of purchase as shown on the purchaser's receipt.

This warranty is valid for the original purchaser only and applies only to correctly installed, normally used and properly maintained products. This warranty excludes product damage due to installation error, product abuse, product misuse, accidents, improper maintenance or cleaning (causing namely dirt or rustiness), impurity or improper pressure of the water, use of any parts not manufactured by Emerson Spencer. Whether performed by the consumer or any third party such as a contractor, plumber, service company or yourself.

Emerson Spencer will, at its election, repair, replace or make appropriate adjustments where Emerson Spencer inspection discloses such defects, leakage or dripping. In case of non-availability of the claimed product, substitution of similar product or interchangeable parts will be suggested.

In no event shall Emerson Spencer be liable for any labor charges, and/or damages incurred in installation, repair or replacement, nor for any direct, indirect, special, punitive, incidental, accessory, exemplary or consequential damages whatsoever. In any case, Emerson Spencer's liability, if any, shall not exceed the amount paid for the product.

To obtain warranty service contact Emerson Spencer explaining the defect, and include proof of purchase and your name, address and telephone

- a) By writing: 9226-3086 Quebec Inc., Attn: Emerson Spencer Customer Service, 3955 de Courtrai Avenue Montreal, Quebec H3S 1B8
- b) By email: care@emersonspencer.com

Please be sure to provide all related information regarding your claim, including a complete description of the problem, the product, model, number, color, finish, the date of the product was purchased, and from whom the product was purchased.

Return freight charges must be prepaid by the customer.

Please be advised that the present warranty is the only warranty offered by 9226-3086 Quebec Inc., "Emerson Spencer" on the purchased product, jurisdiction is the Province of Quebec, Country of Canada.

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